

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,204	2,404	-8%
	Admits	2,674	2,726	-2%
	Discharges	2,792	2,785	0%
	Service Hours	12,340	6,635	86% ▲
	Bed Days	7,782	8,164	-5%
	S.Rehab/PHP/IOP	3,998	70	5611%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,489	62.0%
	PHP	460	19.2%
	Outpatient	404	16.8%
Mental Health	Social Rehabilitation	32	1.3%
	Case Management	16	0.7%

Consumer Satisfaction Survey

(Based on 34 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Recovery		69%	80%	79%
Quality and Appropriateness		63%	80%	93%
Overall		62%	80%	91%
Participation in Treatment		59%	80%	92%
Outcome		53%	80%	83%
General Satisfaction		53%	80%	92%
Respect		50%	80%	91%
Access		47%	80%	88%

Satisfied %
 Goal %
 0-80%
 80-100%
 Goal Met
 Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	298	14%	16%	Male	1,476	67%	60%
26-34	598	27%	23%	Female	728	33%	40%
35-44	481	22%	20%				
45-54	613	28%	24%				
55-64	195	9%	14%				
65+	16	1%	4%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,806	82%	75%	White/Caucasian	1,284	58%	65%
Hisp-Puerto Rican	250	11%	12%	Black/African American	566	26%	17%
Hispanic-Other	116	5%	6%	Other	296	13%	14%
Unknown	16	1%	6%	Multiple Races	22	1%	1%
Hispanic-Cuban	12	1%	0%	Unknown	22	1%	3%
Hispanic-Mexican	4	0%	0%	Am. Indian/Native Alaskan	11	0%	1%
				Asian	2	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients
 State Avg
 ▲ > 10% Over State Avg
 ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	460	413	11%	▲
Admits	421	315	34%	▲
Discharges	502	343	46%	▲
Service Hours	438	936	-53%	▼
Social Rehab/PHP/IOP Days	3,998	70	5611%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	96%
Valid TEDS Data	100%	100%
On-Time Periodic 6 Month Updates	N/A	8%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	75%
SA Screen Complete	100%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		171	34%	50%	42%	-16% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		291	58%	85%	67%	-27% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		54	32%	90%	42%	-58% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		449	89%	75%	88%	14% ▲
Self Help		278	54%	60%	55%	-6%
Stable Living Situation		345	67%	95%	77%	-28% ▼
Employed		54	10%	50%	17%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		13	100%	90%	86%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 14 Active Partial Hospitalization Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	404	513	-21% ▼
Admits	202	270	-25% ▼
Discharges	238	310	-23% ▼
Service Hours	4,719	4,447	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	100%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	33%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	92%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		55	23%	50%	51%	-27% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		405	98%	75%	89%	23% ▲
Abstinence/Reduced Drug Use		298	72%	55%	58%	17% ▲
Stable Living Situation		379	92%	95%	87%	-3%
Improved/Maintained Axis V GAF Score		202	57%	75%	59%	-18% ▼
Employed		73	18%	50%	37%	-32% ▼
Self Help		105	25%	60%	25%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		168	96%	90%	82%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		172	86%	75%	73%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													75%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

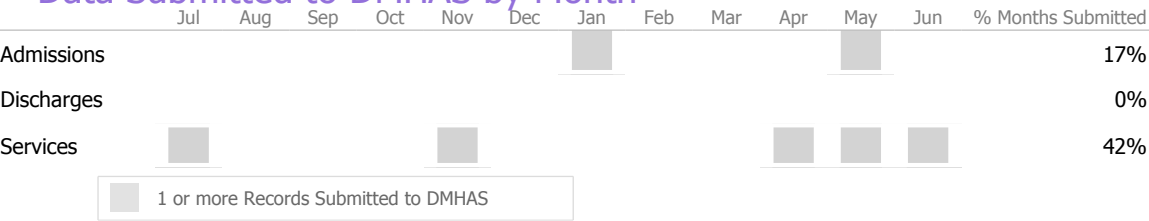
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	17	-6%
Admits	2	3	-33% ▼
Discharges	-	3	-100% ▼
Service Hours	363	434	-16% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div> at least 1 Service within 180 days </div>	<div> <div></div> </div>	2	100%	50%	86%	50%

Data Submitted to DMHAS by Month



> 10% Over
 < 10% Under

Actual

Goal

Goal Met
 Below Goal

* State Avg based on 41 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,489	1,591	-6%
Admits	2,041	2,126	-4%
Discharges	2,038	2,124	-4%
Bed Days	7,782	8,164	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	93%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Discharges	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	75%	1,525	75%	80%	79%	-5%
No Re-admit within 30 Days of Discharge	85%	1,731	85%	85%	86%	0%
Follow-up within 30 Days of Discharge	55%	839	55%	90%	54%	-35%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div> <div>< 90%</div> <div>90-110%</div> <div>> 110%</div> </div>	26	5 days	0.0	82%	90%	86%	-8%

> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	29	10%
Admits	8	12	-33% ▼
Discharges	14	5	180% ▲
Service Hours	6,820	818	733% ▲
Social Rehab/PHP/IOP Days	0	0	

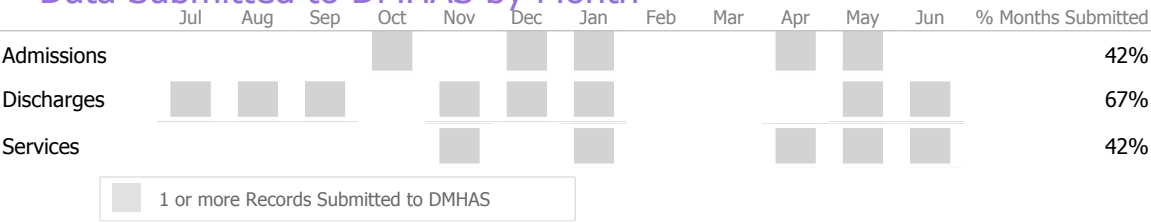
Service Utilization



Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<div><div></div></div>	18	100%	90%	81%	10%

Data Submitted to DMHAS by Month



* State Avg based on 39 Active Social Rehabilitation Programs